

Discrimination is Against the Law

Fitterer Chiropractic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Fitterer Chiropractic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Fitterer Chiropractic:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

Qualified interpreters and Information written in other languages

If you need these services, contact the Office Manager of Fitterer Chiropractic. If you believe that Fitterer Chiropractic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Office Manager of Fitterer Chiropractic

112 East Maple Street, Palmyra, PA 17078

Tel. 717-838-2071, Fax 717-838-6116, or at drfitterer@verizon.net

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the current Office Manager of Fitterer Chiropractic is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>